

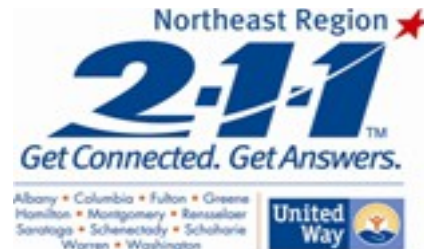
Relief and Recovery Assistance Guide

Hurricane/Tropical Storm Irene & Lee 2011

Northeast Region of New York

**Albany, Columbia, Delaware, Fulton, Greene, Hamilton,
Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie,
Warren, Washington – Counties**

**With the addition of the NYC Watershed/NYC DEP area's within
the effect areas**



Released: February 17, 2012 by 5:00 PM
Last update by Geoff Phillips, Voluntary Agency Liaison

To subscribe or submit feedback e-mail

geoffrey.phillips@fema.dhs.gov

**THE FEMA disaster registration deadline as passed.
The SBA disaster registration deadline for physical
damage has passed.**

Both FEMA and SBA will look at late registrations on case by case basis.

**Applications for United States Small Business Administration Disaster
Loans for economic injury (open to small businesses, and non-profit
organizations) will be accepted until May 31, 2012.**

FEMA	SBA (Disaster Loans)
800-621-FEMA (3362) TTY: 800-462-7585 www.disasterassistance.gov	800-659-2955 TTY: 800-877-8339 www.sba.gov disastercustomerservice@sba.gov

This is a publication of:

Family and Children Services of the Capital Region
650 Warren Street
Albany, NY 12208
Phone: 518-462-6531
www.fcscapitalregion.org

There is no cost for using or copying these resources. They were compiled to help people and organizations affected by a disaster.

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How to get copies of this guide:

- E-Mail me your request to get placed on the mailing list.
 - (Please give me you're the e-mail address you want it sent to and your name, title, and what agency you are with if any)
- Websites
 - Northeastern, NY Hurricane Relief and Recovery Guide:
 - <http://www.unitedwaygcr.org/In/GetHelp.aspx>
 - Adirondack and Hudson Valley, NY Regions:
 - <http://www.hudson211.org/cms/>
 - Broome and Tioga Counties:
 - <http://www.uwbroome.org/>

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I. PURPOSE

INTRODUCTION

The purpose of this Assistance Guide is to connect New York residents in the Northeast Region affected by Hurricane Irene/Tropical Storm Irene. The Guide lists information on many programs and agencies. Updates and verification are on-going. Updates are released weekly no later than 5:00 pm ET on Fridays (if there is a reason this won't happen an e-mail will be sent to those that request e-mail copies of the guide).

The Guide is arranged in sections based on needs and the types of services provided. Phone numbers and specific information regarding service eligibility, hours etc. may also be outlined.

You are also welcome to call 2-1-1 for assistance. This guide is not a replacement for 2-1-1 nor is 2-1-1 a replacement for this guide. At the end of this guide there is a list of direct numbers to 2-1-1 if you need to call a specific call center.

Services, agencies, etc. listed are in order to help the community and aren't endorsed, vetted, etc. All information is kept current to the best of our abilities but no guarantees can be given.

Included in this guide is a list of Emotional Support Resources; for you and/or others are in need.

In an emergency, call 9-1-1. If you, a family member or others are in immediate danger or your property is threatened by flood, fire or downed power lines, call 9-1-1 immediately.

If you have any suggestions, comments or concerns about this guide please do not hesitate to contact me. This guide is to help you out and is a group effort.

Please contact me if you find that a resource mention here is out of date, no longer working, or other inaccuracies. On, that note please let me know if you find something that should be added. This guide is here to help you, please let me know how I can help.

I've heard many talks about unmet needs. If you need help finding services let me know and I can look though the Information and Referral databases' that I have access to as well as utilize FEMA resources.

Thank You,

Geoff Phillips
Federal Emergency Management Agency
Voluntary Agency Liaison
2-1-1 Liaison
FEMA/NY DR-4020
Blackberry: (404) 823-0804
Geoffrey.Phillips@fema.dhs.gov

HOW INFORMATION IS COLLECTED.

I have been asked about how I obtain my information.

I normally get information from the following:

- The organizations website
- 2-1-1
- Disaster Case Managers
- Voluntary Agency Liaisons
- Organizations themselves
- Government websites
- Press Releases
- Committee Meetings
- Agency Meetings

HOW INFORMATION IS VERIFIED:

- I try to do due diligence to provide accurate information.
- I try to compare information to official sources
 - Press Releases
 - Organization websites
 - Phone calls to the organization
- Information sent to me from:
 - Disaster Case Managers
 - Voluntary Agency Liaisons
 - Organization representatives

II. GETTING STARTED

INSURANCE CLAIMS

If your home has suffered damage, call the agent who handles your insurance to file a claim. If you have suffered damage related to flooding conditions and do not know if you have flood insurance, you can call the National Flood Insurance Program at 1-800-638-6620 to confirm your current flood insurance and to find out where to submit your claim. If you are unable to stay at home, make sure to say where you can be reached. To make filing your claim easier, take photos of the house and save damaged personal property. If necessary, place these items outside the home. An insurance adjuster will need to see what is damaged in order to process your claim. If FEMA assistance is available to you because you live in the area included in the declaration you are expected to contact your insurance company first. FEMA may only help with damage not covered by your insurance policy.

COMMONLY ASKED QUESTIONS ABOUT DISASTER AID

Q: Does FEMA charge a fee for a home inspection?

A: No. FEMA never charges for an inspection.

Q: I have applied for disaster assistance before, do I need to apply again?

A: Yes. Even if you applied for assistance for a previous disaster, you must apply again for this disaster.

Q: I already cleaned up and made repairs to my property. Am I still eligible to register with FEMA?

A: Yes. You may be eligible for reimbursement of your clean up and repair expenses.

Q: Will FEMA assistance affect my Social Security check?

A: No. Any aid you receive from FEMA will not affect your monthly Social Security check.

Q: Are disaster relief payments taxable?

A: No. Qualified disaster relief payments are not taxable.

Q: Does my income need to be under a certain dollar amount to qualify for disaster aid?

A: No. FEMA's Housing Assistance program is available to anyone who suffered damage or loss in the declared counties, regardless of income. Some aid under the Other Needs Assistance program is income dependent and officials make decisions on a case-by-case basis.

Q: Isn't there a lot of paperwork to register with FEMA?

A: No. There is no paperwork to register with FEMA. You can register with one simple phone call. Call the FEMA Helpline at 800-621-3362. Phone lines are open from 7 a.m. to 10 p.m. ET, seven days a week until further notice. People with hearing disabilities can use the TTY number, 800-462-7585. Applicants can also register online at www.DisasterAssistance.gov or with any web-enabled mobile device or smart phone at m.fema.gov. Follow the link to "apply online for federal assistance."

Q: If I got help from the American Red Cross, can I also get help from FEMA?

A: Yes. FEMA and New York State coordinate a number of programs to help disaster survivors. These programs differ from the emergency food, clothing and shelter provided by the American Red Cross and other voluntary agencies.

Q: When I get help from the American Red Cross, am I automatically registered with FEMA?

A: No. Registering with the American Red Cross or any voluntary agency is not the same as registering with FEMA. If you are a homeowner, renter, or business owner who has damages from Hurricane Irene or Tropical Storm Lee, call the FEMA Helpline at 800-621-3362 to register.

Q: I have flood insurance. Should I still register with FEMA?

A: Yes. Everyone with flood insurance should register with FEMA. FEMA may be able to help with uninsured costs.

Q: Do I have to own a business to apply for a loan from the U.S. Small Business Administration?

A: No. The SBA is the primary source of financial assistance following a disaster and provides low-interest loans to homeowners, renters, businesses, and non-profits.

Q: Do I have to be turned down by my bank before I can apply for a disaster loan?

A: No. The SBA has its own criteria for determining each loan applicant's eligibility.

Q: If I rent an apartment, can I get help to replace my damaged personal property?

A: Yes. A renter may qualify for a FEMA grant or a SBA low-interest disaster loan to replace personal property.

Q: Will FEMA pay for all home repairs or contract work?

A: No. FEMA does not pay to return your home to its condition before the disaster. FEMA provides grants to qualified homeowners to repair damage not covered by insurance but the grants may not pay for all the damage. A SBA loan may return a home to its pre-disaster condition.

Q: Do I have to repay money I receive for disaster relief?

A: No. You do not have to repay grant money but you must repay SBA loans.

FEMA ASSISTANCE PROGRAMS

INDIVIDUAL ASSISTANCE

Individual Assistance is disaster assistance directed to families, individuals and businesses within a declared disaster area. Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster. Specific information on what is covered under individual assistance is available at: www.fema.gov/assistance/process/assistance.shtm

PUBLIC ASSISTANCE

Public Assistance provides assistance to states, local governments, and certain non-profit organizations for emergency work and the repair or replacement of disaster-damaged facilities. More information is available at: www.fema.gov/government/grant/pa/index.shtm

HAZARD MITIGATION GRANT PROGRAMS

Hazard Mitigation Grant Program provides assistance to State and local governments and certain private, nonprofit organizations for actions taken to prevent or reduce long term risk to life and property from natural hazards, is available to all counties in the State of New York. All are eligible to apply for assistance under the

Hazard Mitigation Grant Program.

Filing for FEMA Assistance

If you have been impacted by the recent storm you must first register with FEMA to get assistance!

You may apply online [www.disasterassistance.gov/daip_en.portal] and/or by calling 1-800-621-3362; TTY users can call 1-800-462-7585. The call takes about 20 minutes. If call volume is high, you may have trouble getting through. In that case it is recommended that you call during off-hours (after 5:00 PM and before 8:00 AM.) The system is automated. Please have a pen and paper ready whether you file on the phone or online. You will also need the following information:

- Five Digit Zip Code
- Current Contact Telephone Number
- Social Security Number
- Current Mailing Address and Address of Damaged Property
- Date the Damage Occurred
- Directions to the Property
- Brief Description of Damaged Property
- Insurance Information and Policy Number(s)
- Family Gross Income
- A Bank Routing Number if you want funds deposited directly to your bank account.

Note: FEMA verifies the name and social security number of those registering for disaster assistance. If the name and social security number on file with the Social Security Administration does not match the information you provide, FEMA will let you know what proof will be needed and what is acceptable.

Be sure to get a FEMA application number. After you've completed your application for assistance, you will receive a FEMA application number. Write down this number and keep it for future reference. If you do not have a FEMA Registration Number, you will not receive services. You can also use the number for identification at banks, airlines, etc. if your identification has been destroyed.

Ask for help in filing if you need to.

FEMA ASSISTANCE FOR IMMIGRANT FAMILIES

FEMA helps the Household; the Family. If anyone in the family qualifies (eg. a child born in the United States, or a father with a green card), then the FAMILY qualifies for FEMA help.

FEMA OUTREACH EFFORTS CONTINUE

Residents of the affected counties who have made application for Federal Assistance or who plan on making application for federal assistance will be contacted by fully credentialed Inspectors to schedule an appointment to inspect damage and to determine eligibility for any funded programs. The Division of Homeland Security and Emergency Services have established teams with our FEMA partners. These teams will be visiting the affected areas of the State to conduct further outreach to those residents who may be eligible and may be in need of assistance due to the most recent disaster.

AFTER APPLYING FOR FEMA ASSISTANCE

Inspectors contracted by the Federal Emergency Management Agency are contacting New York residents who have applied for disaster assistance. These inspectors have approved FEMA identification badges that include the inspectors name and photo, and the name of the company under contract with FEMA. They will ask for information to verify your name and address and registration with FEMA. They will NOT ask for a Social Security number nor ask to be paid for the inspection. The FEMA inspection is FREE, so beware of fraudulent individuals attempting to charge for an inspection.

The inspection generally takes 30 – 40 minutes, during which the inspector will assess disaster-related damage for both real and personal property and may take photos of the interior and exterior of the damaged dwelling. The inspector will then enter damage-related information into a handheld computer and send that data electronically to FEMA. The inspector does not determine whether a registrant is eligible for assistance, or the amount of a FEMA grant the individual may receive.

WHAT TO DO IF FEMA ASSISTANCE IS DENIED

A denial letter does not necessarily mean that an applicant is ineligible for assistance. It may mean that the information provided is incomplete. Make sure that you have submitted sufficient documentation of identity, ownership, and disaster damage. Complete and return the U. S. Small Business Administration loan application as this is an essential part of the recovery process as well. A letter from FEMA that states you have been denied assistance because you are "INS-insured" is an indication that there is an insurance issue. Call the FEMA helpline to update insurance information as soon as it becomes available.

FEMA APPEALS PROCESS

Some individuals who registered for federal disaster assistance due to Hurricane Irene and/or Tropical Storm Lee may have been denied aid. An appeals process, however, can ensure those affected by the storms will receive all benefits for which they are legally eligible.

If you believe you should be eligible for assistance or are dissatisfied with the amount you received, you may call FEMA's Helpline for information on how to file an appeal. Specialists are available from 7 a.m. to 10 p.m. at 800-621-3362. Those with a speech disability or hearing loss who use a TTY may call 800-462-7585. Appeals must be made in writing and sent by mail or fax to FEMA within 60 days of receiving the letter of determination. The appeal letter should include new or missing information, documents and damage repair estimates that support the appeal request. It is also important to include your name, the address of your damaged home, your FEMA registration number and the number of the disaster (for example, DR-4020-NY or DR-4031-NY), which can be found in the letter you received from FEMA.

Mail appeals to: FEMA-Appeals Officer
National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055
Appeals may be faxed to: 1-800-827-8112.

REPORT FALSE CLAIMS

If you suspect someone is filing false damage claims, please report it. Help FEMA make sure that disaster aid goes only to those who deserve it. It is a violation of federal law to file a false claim.

Report a false damage claim: Call (800) 323-8603 or E-mail: DHSOIGHOTLINE@dhs.gov.

FEMA FRAUD DETECTION

1-800-323-8603

Insurance Information

National Flood Insurance Program

(Customer Service) 1-800-427-4661

(Existing Policies) 1-800-638-6620

SBA LOANS

SBA provides low interest disaster loans to homeowners, renters, businesses of all sizes and private, non-profit organizations to repair or replace real estate, personal property, machinery & equipment, inventory and business assets that have been damaged or destroyed in a declared disaster.

Interest rates for these loans are low with terms up to 30 years. Loan amounts and terms are set by the SBA and are based on each applicant's financial condition.

To be considered for all forms of disaster assistance call the Federal Emergency Management Agency (FEMA) at 800-621-FEMA (3362). The locations of Disaster Recovery Centers and the loan application process can be obtained by calling the SBA Customer Service Center at 800-659-2955 (800-877-8339 for the hearing impaired), Monday through Friday from 8 a.m. to 6 p.m. EDT or by sending an e-mail to disastercustomerservice@sba.gov.

Those affected by this disaster may complete loan applications online by visiting SBA's secure <https://disasterloan.sba.gov/ela/>

III. HELPING OTHERS OUT

Rebuild123.Org

<http://www.rebuild123.org/>

IV. RESOURCES

**FOR ANY AND ALL RESOURCES LISTED BELOW.
PLEASE CALL 2-1-1 FOR OTHER POSSIBILITIES.**

LONG TERM RECOVERY GROUPS

Schoharie Recovery	Schoharie Area Long Term (SALT)
http://www.schoharierecovery.org/	http://www.saltrecovery.org/
schoharierecovery@yahoo.com	info@saltrecovery.org

518-390-8826 518-390-8828 518-390-2811	518-702-5017
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INFORMATION AND REFERRAL

Call 2-1-1 by simply dialing 2-1-1 from any phone to learn about your local community resources. Each county has specific services set up for individuals and families; many of them include Health and Human Services. An experienced call specialist can help you find the best and most current service available to meet your needs.

United Way 2-1-1 of the Northeastern Region

- 2-1-1
- 888-366-3211
- Counties Covered: Albany, Columbia, Fulton, Greene, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, and Washington

EMOTIONAL SUPPORT / MENTAL HEALTH

Project Hope

"Project Hope is a crisis counseling program for individuals, families, businesses, etc who are impacted by the recent flooding. Our services are free and participation is anonymous" with services provided in person.

County	Provider	Primary Contact	Program Coordinator	Phone
Albany Rensselaer	Commission for Economic Opportunity	Katie Fike	Erin Bradley	518-272-6012
Greene	MHA of Columbia-Greene Co	Peter Konrad	Peter Konrad	518-828-4619 x309
Schoharie Schenectady	Catholic Charities of the Diocese of Albany	Sister Mary Ann LoGiudice	Debbie Coyle	518-231-2989 (project cell)
Ulster Delaware	MHA in Ulster County, Inc.	Ellen Pendegar Marion Mossman	Michael Raphael	845-336-4747 x 151

<p>Disaster Distress Hotline Emotional Support for Disaster Related Stress for any disaster in the US. 1-800-985-5990</p>	<p>National Suicide Prevention Lifeline (NSPL) 1-800-272-TALK (8255) The National Suicide Prevention Lifeline is also a resource for victims. Disasters are stressful and some victims may begin to</p>
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Text TalkWithUs to 66746	feel like there is no way out/nowhere to turn.
<p>Contact Life Line 518-689-4673 www.contact-usa.org CONTACT Lifeline is a crisis hotline that serves anyone who is depressed, lonely, thinking about suicide or just needs to talk. CONTACT Lifeline offers a compassionate listening ear when you need it most. The Lifeline is open 9a.m. to 10p.m. 7 days a week, adheres to national standards for crisis call centers, and upholds current accreditation with CONTACT USA.</p>	<p>Kristin Brooks Hope Center www.hopeline.com 1-800-SUICIDE (1-800-784-2433) Emotional Support / Crisis Hotline</p>
<p>Crisis Chat www.crisischat.org Crisis Chat is an online emotional support resource. Visit if you or someone you know is experiencing a crisis.</p>	<p>IMAlive www.IMAlive.org IMAlive is an online emotional support center; which offers support though instant messaging.</p>
<p>Greene County Mental Health 905 Greene County Office Building Cairo, NY 12413 T: (518) 622-9163 F: (518) 622-8592 gcmhc@yahoo.com</p>	<p>Water Street Art Studio and Drop-In Center 126 Water Street PO Box 324 Catskill, NY 12414 T: (518) 943-4651</p>
<p>NAMI (National Alliance on Mental Illness) Greene County 913 Greene County Office Building Cairo, NY 12413 T: (518) 622-9163</p>	<p>Mental Health Association of Columbia and Greene Counties: Children and Families Division 713 Union St. Hudson, NY 12534 828-4619</p>
<p>Mental Health Association of Columbia-Greene Counties, Inc 377 Main Street Catskill, NY 12414 T: (518) 943-0349 F: (518) 943-7031 www.mhacg.org info@mhacg.org</p>	

DOCUMENT REPLACEMENT

<p>New York State Health Department – Vital Records (Check websites for phone numbers)</p>	<p>New York State Department of Motor Vehicles To replace any DMV documents – including but not limited to Drivers License, Non-Drivers Photo ID, Title,</p>
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<p>NYS DOH VR Can help you replace lost marriage, birth and death certificates. For more information visit the website http://www.health.state.ny.us/vital_records/ or contact by email vr@health.state.ny.us. You may also visit the customer service center at: Vital Records Customer Service Lobby: 800 North Pearl Street 2nd Floor – Room 200 Menands, NY 12204</p>	<p>Registration, Website: http://www.dmv.ny.gov Phone: DMV Call Center Representatives are available weekdays except state holidays between 8:00 a.m. and 4:00 p.m. (Eastern Time).</p> <p>From area codes 212, 347, 646, 718, 917 and 929: 1-212-645-5550 or 1-718-966-6155 From area codes 516, 631, 845 and 914: 1-718-477-4820 From area codes 315, 518, 585, 607 and 716: 1-518-486-9786 Telecommunications Device for the Deaf (TDD) 1-800-368-1186 From Outside New York State: 1-518-473-5595</p>
<p>New York State, Department of State Website: www.dos.state.ny.us Address: Department of State, Albany Location: One Commerce Plaza, 99 Washington Ave Albany, NY 12231-0001 Please see NYS DOS website for all their phone numbers.</p>	<p>New York State Department of Taxation and Finance Website: http://www.tax.ny.gov Please see the NYS Department of Taxation and Finance website for complete list of phone numbers and addresses.</p>
<p>New York State Department of Education Website: http://www.nysed.gov Voice: 518-474-3817 Email: op4info@mail.nysed.gov Fax: 518-474-1449 TDD/TTY: 518-473-1426 Write: Office of the Professions, State Education Building – 2nd Floor, Albany, NY 12234</p>	<p>New or Replacement Social Security Card Anyone receiving Social Security payments that have been interrupted can go to any Social Security office to get an emergency payment. For information about changing mailing addresses, obtaining a new card, direct deposit, or locating the nearest Social Security office, call 1-800-772-1213 (TTY 1-800-325-0778) from 7 a.m. – 7 p.m./ Monday through Friday or go online at www.socialsecurity.gov.</p>
<p>Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) Storm victims who already receive SSI and SSDI should contact the Social Security Administration directly at 1-800-772-1213 to learn how checks may be reissued, cards replaced or to report a change in address.</p>	<p>Suspension of Federal Student Loan Payments If you live in a federally declared disaster area, you may be eligible for relief that would temporarily suspend your federal student loan payments. Relief will not be proactively given to you—you must request it. You have different options for requesting relief, depending on how you received your loans:</p> <p>For Direct Loan (DL) program loans: Call the Direct</p>

	<p>Loan Servicing Center at 800.848.0979. For Federal Family Education Loan Program (FFELP) loans: Contact your lender directly or call 800.4FEDAID (800.433.3243). All borrowers can also contact the Federal Student Aid Ombudsman at 877.557.2575 or 202.377.3800 for assistance.</p> <p>http://www.asa.org/repay/options/disaster/default.aspx</p>
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EMPLOYMENT

NY Works: Neighborhood Rebuilding Corps

... has been launched to provide temporary work to several hundred unemployed New Yorkers for a three month period to assist in rebuilding and reconstruction efforts.

The program provides temporary employment that will enable individuals to reenter the workforce by doing disaster recovery work.

Temporary workers will be trained to perform demolition, cleaning, repair, renovation, and reconstruction of damaged and destroyed public structures, facilities, and property that are located within designated disaster areas.

The first priority is to get those workers who are temporarily or permanently unemployed as a result of the storm back to work.

Under this program, New York will hire part-time workers for approximately 20 weeks at an average wage of \$15 per hour.

Most of these workers will be directly employed by the State Labor Department and some will be employed by the affected counties.

Also people looking for work can visit the new Jobs Express website at:
<http://www.labor.ny.gov/jobs/regional.shtm>

TAX INFORMATION

<p>H&R Block H&R Block is having free assistance with tax filing at many different Locations. Please call your local H&R Block for locations and times</p>	<p>COMMUNITY ACTION OF GREENE COUNTY 53 South Jefferson Avenue Catskill, NY 12414 (518) 943-9205 Administrative (518) 943-9211 Emergency – Domestic Violence Hotline (Free tax prep. For low income residents of Greene County)</p>
<p>VITA and TCE information: http://www.irs.gov/individuals/article/0,,id=107626,00.html</p>	
<p>IRS Volunteer Income Tax Assistance (VITA) The VITA Program generally offers free tax help to people who make \$50,000 or less and need assistance</p>	<p>IRS Tax Counseling for the Elderly (TCE) The TCE Program offers free tax help for all with priority assistance to people who are 60 years of age</p>

<p>in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation to qualified individuals in local communities. They can inform taxpayers about special tax credits for which they may qualify such as Earned Income Tax Credit, Child Tax Credit, and Credit for the Elderly or the Disabled. VITA sites are generally located at community and neighborhood centers, libraries, schools, shopping malls, and other convenient locations. Most locations also offer free electronic filing. Find a VITA site near you or call 1-800-906-9887 http://irs.treasury.gov/freetaxprep/</p>	<p>and older, specializing in questions about pensions and retirement issues unique to seniors. IRS-certified volunteers who provide tax counseling are often retired individuals associated with non-profit organizations that receive grants from the IRS. Find an AARP Tax-Aide, site near you or call 1-888-227-7669 for more information on TCE http://www.aarp.org/applications/VMISLocator/searchTaxAideLocations.action or http://irs.treasury.gov/freetaxprep/</p>
<p>Facilitated Self-Assistance In addition to traditional face-to-face tax preparation, the IRS is launching a self-assistance service at select locations. If individuals have a simple tax return and need a little help or do not have access to a computer, they can visit one of the participating tax preparation sites and an IRS-certified volunteer will guide them through the process. Find a Facilitated Self-Assistance site near you http://www.irs.gov/pub/irs-utl/fsa_list_irsgov_20120202_v5.pdf</p>	

IRS

The IRS announced that it is providing tax relief to individual and business taxpayers impacted by Hurricane/Tropical Storm Irene that include certain taxpayers in New York. The tax relief postpones certain tax filing and payment deadlines to October 31, 2011.

It includes corporations and businesses that previously obtained an extension until September 15, 2011, to file their 2010 returns and individuals and businesses that received similar extensions until October 17.

It also includes the estimated tax payment for the third quarter of 2011, which would normally be due September 15.

- For full details, including the start date for the relief in various locations and information on how to claim a disaster loss by amending a prior-year tax return can be found in tax relief announcements for individual states on <http://www.irs.gov> or http://www.tax.ny.gov/pdf/notices/n11_8.pdf

The IRS has put up a website for businesses, individuals, tax professionals, charitable organizations, etc. This page has specific information regarding taxes and disasters:
<http://www.irs.gov/businesses/small/article/0,,id=156138,00.html>

NYS Tax

Property losses from natural disasters are tax-deductible. If you claim a casualty loss resulting from a disaster, you may be asked to show:

- The kind of disaster and when it occurred
- The damage that was a direct result of the disaster
- Proof of ownership of the property
- Your income tax basis in the property; this is the total value of your home (original cost plus cost of any improvements) minus any depreciation claimed for income tax purposes.
- Fair market value before and after the disaster
- Insurance benefits, free repairs, restoration, and cleanup from disaster relief agencies.
 - Before and after photographs, receipts, canceled checks, deeds, purchase contracts, and professional appraisals are good supporting evidence for casualty claims. For more information, call the IRS at 1-800-829-3676 or visit <http://www.irs.gov/> for forms and information on how to contact specific units.

Offer in Compromise Program

The Offer in Compromise program allows qualifying, financially distressed taxpayers the opportunity to put overwhelming tax liabilities behind them by paying a reasonable portion of their tax debt.

Previously, we could only consider offers in compromise from individuals and businesses that were insolvent or bankrupt. These taxpayers may continue to apply for relief under the program.

The program's new provisions will help struggling taxpayers, who are not insolvent or bankrupt, gain a fresh start when payment in full would create undue economic hardship (<http://www.tax.ny.gov/enforcement/collections/oichrdshp.htm>).

Only individuals may apply for relief based on undue economic hardship. This may include relief from business debts for which an individual is personally responsible.

We'll analyze each application to ensure that every taxpayer seeking relief receives full consideration.

However, only applicants meeting the qualifying criteria will receive hardship relief, and we will use our discretion to deny any application that isn't in the best interests of other taxpayers or the State.

This may, for example, require the applicant to fully pay any trust taxes owed (excluding penalty and interest) in order to reach a compromise. For more information call 518-457-5434.

SCHOOL TAXES

<p>New York will grant a penalty and interest free extension to taxpayers in affected areas for the payment of school taxes. School districts in affected counties should request an extension from the Department of Tax and Finance as soon as possible. School districts in the following counties are requesting extensions:</p> <ul style="list-style-type: none">• Delaware:<ul style="list-style-type: none">○ Andes○ Roxbury○ Sidney○ Stamford• Greene:<ul style="list-style-type: none">○ Catskill	<p>New York State Department of Taxation and Finance Hurricane Irene and Tropical Storm Lee Assessment Relief Act http://www.tax.ny.gov/pit/property/irene_lee_legsum.htm Overview</p> <ul style="list-style-type: none">• Allows taxing jurisdictions to provide relief to owners of properties that were "catastrophically impacted" by the storms.• Property that lost 50% or more of its value as a result of flooding is considered catastrophically impacted.• Effectively allows heavily damaged property to
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<ul style="list-style-type: none"> ○ Hunter-Tannersville ● Schoharie: <ul style="list-style-type: none"> ○ Jefferson ○ Schoharie ○ Sharon Springs ● Washington: <ul style="list-style-type: none"> ○ Granville ○ Hartford ○ Salem 	<p>be reassessed on the 2011 assessment roll based upon its post-storm condition, even though the damage occurred after the 2011 taxable status date.</p> <p>Local Option</p> <ul style="list-style-type: none"> ● The provisions of the legislation are available to taxpayers by local option only. ● The program can be adopted by local resolution in the eligible counties (see below) and any city, town, village or school district that is wholly or partly contained within the eligible counties. ● Adoption of the provision by a county does not result in the provision applying to other local governments within the county; each municipality or school district that wishes to offer the option to their property owners must separately adopt a resolution.
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HOUSING

There are a variety of local organizations working to develop housing options. For other information, dial 2-1-1 for local referrals.

Temporary Housing (aka FEMA Trailer) Maintenance Number: 1-800-818-4563

<p>The NY Housing Search Resource Provides an online resource tool for finding affordable rental properties; it can be accessed at http://www.nyhousingsearch.gov/ or by calling Toll Free: 1-877-428-8844 and for TTD/TTY: 7-1-1</p>	<p>USDA'S Rural Development Is encouraging residents affected by the disaster to immediately apply for funding assistance under Rural single family housing loan and grant programs. Funds are available for housing repair, rehabilitation and home purchases. For home financing, USDA will assist with expediting lender approval and approval for access to the Guaranteed Underwriting Services; and offer streamlined loan processing. Individuals needing payment assistance on their existing USDA Rural Development Single and Multi-family loans are encouraged to contact the Centralized Servicing Center at (800) 414-1226</p>
<p>FEMA Housing Portal The FEMA Housing Portal is intended to help individuals and families, who have been displaced by a disaster, find a place to live. The portal consolidates rental resources identified and provided by federal agencies, such as the U.S. Department of Housing and Urban</p>	<p>YWCA OF THE GREATER CAPITAL REGION 21 First Street Troy, NY 12180 (518) 274-7100 Administrative</p>

<p>Development (HUD), U.S. Department of Agriculture (USDA), U.S. Veterans Administration (VA), private organizations, and the public, to help individuals and families find available rental units in their area.</p> <p>FEMA recommends to those who use this portal, that they contact the number on the listing prior to traveling to the location of the property to make sure the property is still available.</p> <p>This site is updated regularly, and we encourage those who use the portal to check back often for the most current information.</p> <p>http://asd.fema.gov/inter/hportal/home.htm</p> <p>Searching available properties by location, rent amount, accessibility, and other criteria.</p> <p>New Yorkers With Property To Rent to Storm Survivor(s)</p> <p>Call the FEMA Helpline 1-800-621-3362 and provide the following information:</p> <ul style="list-style-type: none"> • Address of rental property • Monthly rent • Number of bedrooms • If the property is accessible to people with disabilities • If you accept pets, and the deposit required for pets, if any. 	
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RENT PAYMENT ASSISTANCE

<p>COMMUNITY ACTION OF GREENE COUNTY 53 South Jefferson Avenue Catskill, NY 12414 (518) 943-9205 Administrative (518) 943-9211</p>	<p>CATHOLIC CHARITIES OF MONTGOMERY COUNTY 1 Kimball Street Amsterdam, NY 12010 (518) 842-4202</p>
<p>JOSEPH L. BRUNO FAMILY RESOURCE CENTER 2328 Fifth Avenue Troy, NY 12180 (518) 272-6012</p>	<p>SCHENECTADY COMMUNITY ACTION PROGRAM 913 Albany Street Schenectady, NY 12307 (518) 374-9181 Administrative</p>
<p>SCHENECTADY INNER CITY MINISTRY 930 Albany Street Schenectady, NY 12307 (518) 374-2683 Administrative</p>	<p>YWCA OF NORTHEASTERN NY 44 Washington Avenue Schenectady, NY 12305 (518) 374-3394 Administrative (518) 374-3385 FAX</p>
<p>SCHOHARIE COUNTY COMMUNITY ACTION PROGRAM</p>	<p>ADIRONDACK VETS HOUSE</p>

795 East Main Street Suite 5 Cobleskill, NY 12043 (518) 234-2568 Service/Intake (518) 296-8523 Service/Intake	26 Pine Street Glens Falls, NY 12801 (518) 793-6545 Administrative
COMMUNITY, WORK, AND INDEPENDENCE 37 Everts Avenue Queensbury, NY 12804 (518) 793-4700 Administrative (518) 748-0227 Emergency (518) 745-8084 Service/Intake	WASHINGTON COUNTY DEPARTMENT OF PUBLIC SAFETY (518) 747-7520 Service/Intake Services County Offices of Emergency Services
ROARKE CENTER 107 4th Street Troy, NY 12180 (518) 273-8351 Administrative (518) 270-0579 FAX	WASHINGTON COUNTY ECONOMIC OPPORTUNITY COUNCIL 383 Broadway Fort Edward, NY 12828 (518) 746-2390 Administrative

LEGAL SERVICES

NEW YORK STATE BAR ASSOCIATION LAWYER REFERRAL AND INFORMATION SERVICE One Elk Street Albany, NY 12207 (800) 342-3661 Service/Intake http://www.nysba.org	State of New York Pro Bono Affairs 518-487-5779 Pro Bono Legal Assistance
Your Rights as a Renter Rent Abatement and Security Deposits If you are a tenant and you have been displaced as a result of the storm, you may be entitled to a return of part of the rent you paid if you are unable to live in your home during that period of time. You also may not have to pay your rent for the months after that if you are not able to go back into your apartment. Finally, if you are able to return to your apartment, but it is not completely habitable, you may not have to pay all the rent Your displacement due to this natural disaster, may also entitle you to have your security deposit returned quickly. <ul style="list-style-type: none"> • A landlord must return your security deposit within five business days if: <ul style="list-style-type: none"> ○ The displacement is caused by 	

<p>fire, flood, condemnation or evacuation – AND</p> <ul style="list-style-type: none">○ An authorized public official posts the premises with a notice prohibiting occupancy – OR○ A building inspector has certified within 48 hours that displacement is expected to continue longer than seven days and has so notified the owner in writing.	
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ELDERS IN DISASTERS

The Administration on Aging (AoA)

. . . offers a website that provides a comprehensive overview of a wide variety of topics, programs and services related to aging.

The AoA website provides a Disaster Preparedness Manual for the Aging Network, which provides valuable safety information in time of a disaster.

The Disaster Preparedness Manual for the Aging Network is targeted to older Americans and is available to the public.

Whether you are an older individual, a caregiver, a community service provider, a researcher, or a student, you will find valuable user-friendly information.

Please visit the Disaster Assistance for Older Americans website at the following location for further information: <http://www.aoa.gov/AoARoot/Preparedness/index.aspx>

New York State Office for the Aging (NYSOFA)

NYSOFA has received a \$87,000 grant from the Administration on Aging (AoA) to assist the aging network in the counties that were declared disaster areas in the aftermath of Hurricane Irene and Tropical Storm Lee.

The agency will use this funding strategically to assist the Area Agencies on Aging (AAAs) in those counties to fill the gaps in services and to help them bring back critical services and support unmet needs of older individuals in their communities. NYSOFA has implemented an expedited application process to ensure that the funds are released quickly, with minimal stress on the county offices' staff.

Funding may be used to address the needs of affected older persons such as emergency medication replacements not covered by insurance and/or assistance with co-pays; furnace repairs not covered by other sources; assistance with office visits, co-pays, and deductibles for medical issues not covered by insurance; deposits on utilities and apartments; loss of frozen or perishable foods; living/moving expenses; replacement of hearing aids, glasses and dentures; home modifications; durable Medical Equipment not covered by Medicare or Medicaid; or other items essential to assist older persons to remain in their homes safely.

It can also be used to help local offices for the aging conduct outreach to heavily impacted areas, especially in rural areas with limited communication; individual assistance to help with clean up, debris removal, and housing and other needs that may be identified in the course of assessing these individuals; funds to replace vehicles to deliver meals that were damaged in the events and not covered by insurance; kitchen, office and other equipment not covered by insurance that has been damaged or destroyed by storms; transportation beyond the normal course of business as many lost vehicles that were not insured; staff overtime costs or other costs associated with providing services related to the disaster.

New York State
Office for the Aging
2 Empire State Plaza
Albany, New York 12223-1251
NYSOFA Senior Citizens' Help Line 1-800-342-9871
For General Assistance 1-800-342-9871

CARING FOR FARM ANIMALS & AGRICULTURE

Many areas lost power for days as a result of the storm. If you are a farmer with herds of animals and are experiencing difficulties getting adequate food or water for your herds as a result of this disaster event contact your County Office of Emergency Management for assistance in solving the issue on a local level. Empire State

Animal Response may have resources and/or connections to assist the farmers to learn more:
<http://www.empiresart.org/>.

If you or someone you know has an agricultural or animal care issue related to the storm you may also contact New York Department of Agriculture. Here is a link to find the county office:
http://www.nys-soilandwater.org/contacts/county_offices.html
or to learn more about assistance programs read more at <http://www.agmkt.state.ny.us/AD/release.asp?ReleaseID=1976>

Agricultural and Community Recovery Fund

The Conservation Program is administered by the New York State Department of Agriculture and Markets in consultation with the New York State Soil and Water Conservation Committee.

The Soil and Water Districts determined land eligibility based on site inspections of damage. For land to be eligible, the Tropical Storms must have:

- Created a new conservation problem that, if left untreated,
- Would: degrade the state’s natural resources
- Impact public drinking water supplies
- Present ongoing pollution risks to surface and groundwater
- Pose threats to production facilities
- Impair farm safety
- Affect the land’s productive capacity
- Present challenges to farm production that would be too costly to implement without state assistance.
- Eligible emergency conservation practices include, but are not limited to:
 - Debris removal
 - Restoring fences and conservation structures
 - Crop removal
 - Land shaping and grading
 - Installation of vegetative practice, including cover crop.
 - Eligible costs include:
 - Architectural and/or engineering services
 - Consultant services
 - Construction; and other direct expenses related to implementation.

Project selection is based on identified need and degree of loss and with consideration of the available funding for eligible counties.

The fourth round of aid distribution for all NEW YORK Counties can be found at:
governor.ny.gov/press/10252011FourthRoundofAid

The following contacts may be able to assist farms with their needs for recovery:

NEW YORK STATE FARM SERVICE AGENCY 441 S SALINA ST SYRACUSE, NY 13202-2450	James Barber State Executive Director (315) 477-6303 (315) 477-6324 fax	Schoharie Service Center 108 Holiday Way Schoharie, NY 12157 Voice: (518) 295-8600, ext. 4
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<p>(315) 477-6303 (315) 477-6323 Fax Mailing Address: 441 S SALINA ST RM 536 SYRACUSE, NY 13202-2450 http://www.fsa.usda.gov/FSA/stateoffapp?mystate=ny&area=home&subject=landing&topic=landing</p>	<p>James.Barber@ny.usda.gov</p>	<p>Fax: (518) 295-8620 Counties served: <ul style="list-style-type: none"> • Fulton • Greene • Montgomery • Schenectady • Albany • Schoharie • Otsego • Delaware </p>
<p>Greenwich Service Center 2530 State Route 40 Greenwich, NY 12834 Voice: (518) 692-9940, ext. 4 Fax: (518) 692-2203 Counties served: <ul style="list-style-type: none"> • Warren • Washington • Hamilton • Essex • Rensselaer • Saratoga </p>	<p>REBECCA L DESORBE Farm Loan Manager (518) 692-9940 rebecca.desorbe@ny.usda.gov</p>	<p>Cornell Cooperative Extension Joe Schwartz 234-4303 General flood disaster information. Forage exchange (Hay)</p>

The Farm Service Agency is offering the following programs:

<http://www.fsa.usda.gov/FSA/webapp?area=home&subject=diap&topic=landing>

- Supplemental Revenue Assistance Payments (SURE) Program (<http://www.fsa.usda.gov/FSA/webapp?area=home&subject=diap&topic=sure>) – provides financial assistance for crop production and or quality losses due to a natural disaster.
- Emergency Assistance for Livestock, Honey Bees, and Farm-Raised Fish (ELAP) – provides emergency relief to producers of livestock, honey bees, and farm-raised fish. Covers losses from disaster such as adverse weather or other conditions, such as hurricanes and flooding not adequately covered by any other disaster program.
- Livestock Forage Disaster Program (LFP) – provides financial assistance to producers who suffered grazing losses due to drought or fire.
- Livestock Indemnity Program (LIP) – provides assistance to producers for livestock deaths that result from disaster.
- Emergency Farm Loans – producers can borrow up to 100 percent of actual production or physical losses, to a maximum amount of \$500,000.
- Emergency Conservation Program (ECP) – provides emergency funding and technical assistance for farmers and ranchers to rehabilitate farmland damaged by natural disasters and for carrying out emergency water conservation measures in periods of severe drought.

Forage Exchange Established

A new online forage exchange created by Cornell Cooperative Extension is now available to ensure that flooded New York farms will not run out of feed for their livestock.

Hurricane Irene devastated many New York Farms, damaged others, and left still other farms relatively untouched.

Many flood-damaged farms are in desperate need of feed and forage. The Forage Exchange provides an online venue for farmers who have available feed and forage to post that information, and for farmers in need to locate feed and forage.

All transactions (including making arrangements for transportation) will take place between the farmers themselves.

The Forage Exchange is posted online (<http://cctest-lamp.cit.cornell.edu/forage/>). Cooperative Extension created the Exchange in cooperation with the New York Farm Bureau and the New York State Department of Agriculture and Markets.

New York FarmNet

FarmNet is a comprehensive program that provides farm families with a network of information, contacts and services to aid them in times of crisis.

FarmNet staff offer financial and personal counseling to New York farmers during times of adversity, all at no cost to the farmer.

To learn more about New York FarmNet's services, visit their website (<http://www.nyfarmnet.org/>) or contact them at 1-800-547-FARM (3276)

If you wish to contribute to FarmNet, please send monetary donations to

NY Farm Net
415 Warren Hall
Ithaca, NY 14853-7801

FarmieMarket.com

The Capital Region's Online Farmers' Market, and All Good Bakers offers funds to farmers in the greater Capital Region affected by Irene.

Visit FarmieMarket.com for more information.

PSC, NYSERDA- FARM ASSISTANCE

The New York State Public Service Commission and the New York State Energy Research and Development Authority (NYSERDA) today announced a \$5 million Agriculture Disaster Program to immediately help farms replace systems and equipment damaged or lost due to Hurricane Irene and/or Tropical Storm Lee.

The program provides funding for energy-efficient repair and replacement of damaged electric and natural gas systems and equipment, such as milk processing, cooling, heating, and other farm systems.

Emphasis will be placed on fast application response and face-to-face, on-line, telephone and other support needed by farmers.

Applications are available at <http://nyserda.ny.gov/>, and are for eligible farms or on-farm producers.

The applications will be processed in the order in which they are received on a first-come, first served basis until April 2012 or until the funding runs out.

Funding will be provided at 100 percent of eligible costs minus other aid or insurance proceeds received with a maximum assistance amount of \$100,000 per farm.

Farms seeking assistance will be required to provide supporting documentation for the equipment or systems for which they are seeking funding. Detailed invoices or estimates for the equipment or systems will be required for program application.

Farms must also demonstrate that they contribute to the System Benefits Charge (SBC).

For more information, applicants can call Josh at 1-877-NY-SMART (877-697-6278) extension 839

<p>USDA Farm Service Agency Disaster Assistance 518- 295-8600 provides assistance for natural disaster losses to crops and livestock, as well as low-interest loans for the overall farm operation.</p>	<p>NYSERDA Announce Disaster Assist for Farmers James Denn 518-474-7080 Program to replace storm damaged farm systems and equipment</p>
<p>Regional Farm & Food Project 518-858-6866 www.farmandfood.org Financial Assistance for winter feed expenses, repairing fence & equipment, fuel bills</p>	<p>John Adams 518- 231-4346 Has trucks to transport baled hay. Resource for square/round bales supplier. Call for further details. Does NOT transport wet hay.</p>

FINANCIAL SERVICE AND CONSUMER ADVICE

<p>HOPE Coalition America 888-388-4673</p> <ul style="list-style-type: none"> Financial Counseling. Will help with creditors and mortgage companies. Programs dealing specifically with disaster situations <p>If you believe you have been the victim of a fraud, or if you want to find out how to avoid fraud when making purchases and paying for services, contact the: NY Division of Consumer Protection 1-800-697-1220; 5 Empire State Plaza Suite 2101, Albany, New York 12223</p>	<p>Better Business Bureau 100 Bryant Woods South Amherst, NY 14228 (716)881-5222 – (800)828-5000 – FAX: (716)883-5349 9 a.m. – 4:30 p.m. Monday through Friday</p>
<p>Consumer Credit Counseling Service Call 2-1-1 for the nearest location</p>	

INSURANCE

<p>Insurance Complaints and Assistance New York Department Insurance Department Information and Complaints 1-800-342-3736 http://www.ins.state.ny.us/</p>	<p>NYS Insurance Department 800-339-1759 or www.ins.state.ny.us or</p>
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	NYS Insurance Department ATTN: Consumer Services Bureau One Commerce Plaza Albany, NY 12257
Veterans Benefits U.S. Department of Veteran Affairs 1-800-827-1000 TTY 1-800-829-4833 Or online at www.va.gov New Yorkers With Property To Rent to Storm Survivor(s)	

COMMUNITY MEALS

Breakfast	
Mon & Fri 8 – 8:30am Interfaith Partnership for the Homeless 176 Sheridan Ave Albany, NY	T, W, Th 7 – 9am (Nov-April) Westminster Presby. Church 262 State St Albany, NY
Daily 6:15am City Mission 259 S. Pearl St Albany, NY	Daily 9-10am Bethany Hospitality 27 State St Troy, NY
Lunch	
Sunday 1 – 2pm Beth Emeth 283 Central Ave Albany, NY	Monday 11:30 – 1pm St. Maximilian Kolbe 283 Central Ave Albany, NY
Tuesday 11:30 -1pm St. John's/ St. Ann's 88 4th Ave Albany, NY	Wednesday 11:30 – 12:30 Sacred Heart Church 33 Walter St Albany, NY
Wednesday 12 -1pm Main St. Mission 301 Central Ave Albany, NY	Wednesday 12 -1pm (Sept – June) Israel AME Church 281 Hamilton St Albany, NY
Thursday 11:30 – 1pm St. Maximilian Kolbe 283 Central Ave Albany, NY	Saturday 11:30 – 1pm Grace & Holy Innocents 498 Clinton Ave Albany, NY
Saturday 11:30 – 1pm St. John's/ St. Ann's	Daily 11:30am Sun: Take-out

88 4th Ave Albany, NY	City Mission 259 S. Pearl St Albany, NY
Mon – Fri 12-1pm (Last week of month) Salv. Army-Cohoes 300 Ontario St Albany, NY	Daily 9-10am Bethany Hospitality 27 State St Troy, NY
Thur-Fri 11-2pm Trinity Damien Center 392 2nd St Troy, NY	Saturday 12-2pm (2nd & 4th Sat.) *Open Sept.-June Faith & Love 85 Washington St. Rensselaer, NY
Dinner	
YWCA OF THE GREATER CAPITAL REGION 21 First Street Troy, NY 12180 (518) 274-7100 Administrative	Mon – Sat 6:00pm Sun 4:00 pm City Mission 259 S. Pearl St Albany, NY
Mon – Fri Salvation Army Mobile Canteen 4 – 4:30pm Ida Yarborough Apts. 4:30 – 5pm Corner of Henry Johnson & Orange St. 5-6:00 p.m. 500 Clinton Ave Albany, NY	Mon-Fri 4-6pm Sheridan Hollow Drop In Center 26 South Swan St. Albany, NY
Wednesday 4-6pm The Open Table 1401 1st Ave, Watervliet Ave Cohoes, NY	Friday 4:30-6:30pm Good Ground Church 49 Johnston Cohoes, NY
Sat & Sun 3-5pm JC Club Children's Mon-Fri 4-6pm(Children under 19) Feeding Center 63 Quail St Albany, NY	Monday 3:30-5pm Salvation Army - Troy 410 River St Troy
Grovenors Corners/Middleburgh Methodist Church Pastor Jeff 827-5126 Evening meal 5 – 6:30	Tuesday 6-7pm First Baptist 82 3rd St Troy, NY
Wednesday 4-6pm	4-6 pm

<p>The Open Table 1401 First Ave. Watervliet, NY</p>	<p>Victorious Life Church 1838 5th Ave Troy, NY</p>
<p>10-12pm 1-2pm Salvation Army Troy 410 River St. Troy, NY Produce and bread</p>	<p>Thursday 6-7pm YWCA 21 1st St Troy, NY</p>
<p>Friday 3:30-5 pm Salvation Army Troy 410 River St Troy, NY</p>	<p>Saturday 6:30pm (Last Sat. of Month) Trinity Church 1336 1st Ave Watervliet, NY</p>

FOOD PANTRIES

<p>The Food Pantries For the Capital District 32 Essex Street Albany, NY 12206 Phone: 518-458-1167 Fax: 518-458-1246 www.thefoodpantries.org</p>	<p>FULMONT COMMUNITY ACTION AGENCY 20 Park Street PO Box 835 Fonda, NY 12068 (518) 853-3011 Administrative</p>
<p>FULMONT-AMSTERDAM OUTREACH CENTER 1200 Riverfront Center Amsterdam, NY 12010 (518) 842-0790 Administrative</p>	<p>FULMONT NORTHVILLE OUTREACH CENTER 202 North Third Street Northville, NY 12134 (518) 863-2177 Service/Intake (518) 863-2177 Administrative</p>
<p>FULMONT FORT PLAIN OUTREACH CENTER 74 Main Street Fort Plain, NY 13339 (518) 993-3230</p>	<p>FULMONT GLOVERSVILLE OUTREACH SITE 39 Church Street Gloversville, NY 12078 (518) 725-7110 Administrative (518) 725-7110 Service/Intake</p>
<p>OUR LADY OF FATIMA 1735 Alexander Road PO Box 219 Delanson, NY 12053 (518) 895-2788 Administrative</p>	<p>SALVATION ARMY – AMSTERDAM 267 Market Street Amsterdam, NY 12010 (518) 842-9941 Administrative</p>
<p>UNITED METHODIST CHURCH/ DOLGEVILLE FOOD PANTRY 21 North Helmer Street Dolgeville, NY 13329 (518) 429-9741 Administrative</p>	<p>BETHESDA HOUSE OF SCHENECTADY 834 State Street Schenectady, NY 12307 (518) 374-7873 Administrative (518) 374-5133 FAX</p>

<p>BRAMAN HALL FOOD PANTRY DUANESBURG FLORIDA BAPTIST CHURCH 7967 State Route 30 PO Box 9 Braman's Corner Delanson, NY 12053 (518) 868-2047 Service/Intake</p>	<p>FIRST BAPTIST CHURCH 202 Milton Avenue Ballston Spa, NY 12020 (518) 885-8361 Administrative</p>
<p>LIGHTHOUSE FOOD PANTRY 2739 Hamburg Street Schenectady, NY 123 035 (518) 355-2277 Administrative</p>	<p>OUR LADY OF FATIMA 1735 Alexander Road PO Box 219 Delanson, NY 12053 (518) 895-2788 Administrative</p>
<p>REFRESHING SPRINGS CHURCH 327 Georgetta Dix Plaza Schenectady, NY 12307 (518) 346-5303 Administrative</p>	<p>SALVATION ARMY FOOD PANTRY/MEAL PROGRAM 222 Lafayette Street Schenectady, NY 12305 (518) 346-0222 Administrative</p>
<p>WESTMINSTER PRESBYTERIAN FOOD PANTRY 1690 Avenue A Corner Of Mason Street Schenectady, NY 12308 (518) 372-9520 Administrative</p>	<p>SCHENECTADY INNER CITY MINISTRY FOOD PROGRAM 839 Albany Street Schenectady, NY 12307 (518) 346-4445 Administrative (518) 346-4035 Administrative</p>
<p>ST. LUKE'S FOOD PANTRY (518) 347-1385 Service/Intake</p>	<p>SCOTIA-GLENVILLE FOOD PANTRY 132 Mohawk Avenue Scotia, NY 12302 (518) 399-9426 Administrative</p>
<p>BRAMAN HALL FOOD PANTRY DUANESBURG FLORIDA BAPTIST CHURCH 7967 State Route 30 PO Box 9 Braman's Corner Delanson, NY 12053 (518) 868-2047</p>	<p>SCHOHARIE COUNTY COMMUNITY ACTION PROGRAM 795 East Main Street Suite 5 Cobleskill, NY 12043 (518) 234-2568 Service/Intake (518) 296-8523</p>
<p>St. Mark's Lutheran Church 518-827-5035</p>	<p>Esperance Sloansville United Methodist Church Alan Rhodes 875-6279 Food bank by appointment only</p>
<p>BREAD OF LIFE FOOD PANTRY 224 Main Street Zion Episcopal Church Hudson Falls, NY 12839</p>	<p>ARGYLE UNITED PRESBYTERIAN CHURCH FOOD PANTRY 48 Main Street PO Box 66</p>

(518) 747-2808 Service/Intake	Argyle, NY 12809 (518) 638-8072 Administrative
CORNERSTONE BIBLE CHURCH FOOD PANTRY South Bay Road Fort Ann, NY 12827 (518) 639-4009 Service/Intake (518) 639-8906 Care Line	GRANVILLE FOOD PANTRY St. Mary's Church 23 Buckley Avenue Granville, NY 12832 (518) 642-1262 Service/Intake
FORT EDWARD COMMUNITY FOOD PANTRY 131 Broadway Fort Edward, NY 12828 (518) 747-5939 Service/Intake	GRANVILLE ECUMENICAL FOOD PANTRY Rectory Saint Mary's Roman Catholic Church 23 Bulkley Avenue Granville, NY 12832 (518) 642-1262 Service/Intake
GREENWICH RELIEF COMMITTEE 2 Academy Street Greenwich, NY 12834 (518) 692-7270 Administrative	CAMBRIDGE VALLEY SENIOR CITIZEN CENTER 5 Park Place Cambridge, NY 12816 (518) 677-8592 Administrative
HARTFORD FOOD BANK Fellowship Hall First Baptist Church Hartford, NY 12838 (528) 632-7611 Service/Intake	PINE KNOLLS ALLIANCE CHURCH FOOD PANTRY 614 Gansevoort Road South Glens Falls, NY 12803-5731 (518) 793-7101 Service/Intake (518) 306-4652 Service/Intake
SALEM FIRST UNITED PRESBYTERIAN CHURCH FOOD PANTRY 13 West Broadway Salem, NY 12865 (518) 854-9511 Service/Intake	SALVATION ARMY – GLENS FALLS 13-15 Chester Street Glens Falls, NY 12801 (518) 792-5127 Administrative (518) 792-1960 Service/Intake
WASHINGTON COUNTY ECONOMIC OPPORTUNITY COUNCIL 383 Broadway Fort Edward, NY 12828 (518) 746-2390 Administrative	WHITEHALL UNITED METHODIST CHURCH FOOD PANTRY 56 Greenmount Cemetery Lane Whitehall, NY 12887-2425 (518) 499-2039 Service/Intake
CATHOLIC CHARITIES OF SCHOHARIE COUNTY 489 W. Main Street Cobleskill, NY 12043 (518) 234-3581	COMMUNITY ACTION OF GREENE COUNTY 53 South Jefferson Avenue Catskill, NY 12414 (518) 943-9205 Administrative (518) 943-9211

GENERAL CLOTHING PROVISIONS

<p>YWCA OF THE GREATER CAPITAL REGION 21 First Street Troy, NY 12180 (518) 274-7100</p>	<p>FULMONT NORTHVILLE OUTREACH CENTER 202 North Third Street Northville, NY 12134 (518) 863-2177 Service/Intake (518) 863-2177 Administrative</p>
<p>FULMONT FORT PLAIN OUTREACH CENTER 74 Main Street Fort Plain, NY 13339 (518) 993-3230 Service/Intake</p>	<p>FULMONT-AMSTERDAM OUTREACH CENTER 1200 Riverfront Center Amsterdam, NY 12010 (518) 842-0790 Administrative</p>
<p>FULMONT COMMUNITY ACTION AGENCY 20 Park Street PO Box 835 Fonda, NY 12068 (518) 853-3011 Administrative</p>	<p>FULMONT GLOVERSVILLE OUTREACH SITE 39 Church Street Gloversville, NY 12078 (518) 725-7110 Administrative (518) 725-7110 Service/Intake</p>
<p>NASSAU RESOURCE CENTER (518) 766-9014 Administrative</p>	<p>BETHANY HOSPITALITY CENTER 27 State Street PO Box 1563 Troy, NY 12180 (518) 273-3529 Administrative</p>
<p>FIRST BAPTIST SOUP KITCHEN 82 3rd Street Troy, NY 12180 (518) 273-8561 Administrative</p>	<p>BETHESDA HOUSE OF SCHENECTADY 834 State Street Schenectady, NY 12307 (518) 374-7873 Administrative (518) 374-5133 FAX</p>
<p>MOUNT IDA FOOD PANTRY 560 Congress Street Troy, NY 12180 (518) 272-1115 Service/Intake</p>	<p>LIGHTHOUSE FOOD PANTRY 2739 Hamburg Street Schenectady, NY 123 035 (518) 355-2277 Administrative</p>
<p>SALVATION ARMY FAMILY STORE 282 Saratoga Road Schenectady, NY 12302</p>	<p>SALVATION ARMY – SCHENECTADY 168 Lafayette Street PO Box 918 Schenectady, NY 12305 (518) 399-8444 Truck pick-up (518) 346-0222 Administrative</p>
<p>SALVATION ARMY FOOD PANTRY/MEAL PROGRAM 222 Lafayette Street Schenectady, NY 12305 (518) 346-0222 Administrative</p>	<p>SCHOHARIE COUNTY COMMUNITY ACTION PROGRAM 795 East Main Street Suite 5 Cobleskill, NY 12043 (518) 234-2568 Service/Intake (518) 296-8523 Service/Intake</p>

<p>St. Mark's Lutheran Church 518-827-5035</p>	<p>SALVATION ARMY – GLENS FALLS 13-15 Chester Street Glens Falls, NY 12801 (518) 792-5127 Administrative (518) 792-1960 Service/Intake</p>
<p>UNITY HOUSE OF TROY 33 Second Street Troy, NY 12180 (518) 274-2607 Administrative (518) 272-2370 Emergency – Domestic Violence (518) 272-2352 Service/Intake</p> <p>Sites</p> <p>UNITY HOUSE STREET MINISTRY 2431 Sixth Avenue Troy, NY 12180 (518) 272-2352 Administrative Services Clothing Vouchers</p>	<p>St. Patrick's 283 Central Avenue Albany, NY (518) 465 – 3685 Tues, Wed and Friday 9am-1pm</p>
<p>Sheridan Hollow Drop In Center 26 South Swan Street Albany, NY (518) 694-8899 M – F: 930am-4:30pm</p>	<p>St. Mary's 10 Lodge Street Albany, NY Enter on Steuben St. (518) 462 – 4357 T, Th, F: 9-11:30am</p>
<p>Colonie Christian Love Center 31 Vly Road Albany, NY (518) 456 – 3022 Thursdays: 6:30-7:30pm</p>	<p>St. John's / St. Ann's Center 88 4th Avenue Albany, NY (518) 472 – 9091x14 M, W, Th, F: 10am-12pm & 1-3pm</p>
<p>City Mission 88 Trinity Place Albany, NY 9:30-11am & 1:30-3:30pm (518) 462-0459 x259 Women: W & F Men: T & Th</p>	<p>CITY MISSION OF SCHENECTADY 425 Hamilton Street Schenectady, NY 12301 (518) 346-2275 Administrative (518) 346-2470 FAX</p>
<p>Doors of Hope Rte 43 & 150 West Sand Lake, NY</p>	<p>Unique Boutique 2431 6th Ave Troy, NY</p>

<p>(518) 674-4048 M, T, W, F, Sat 9:30am-4pm Thurs: 9:30am-7pm</p>	<p>(518) 272-2352 Mon-Thurs: 9am-5pm Friday: 8am-4pm</p>
<p>Faith and Love Thrift Stores: Rt. 150 E. Schodack K-Mart Plaza East Greenbush, NY Also has furniture 436-0114</p>	<p>First Baptist 82 3rd St Troy, NY 518-273-8561 Tues: 5-6pm</p>
<p>Bethany Hospitality 27 State St Troy, NY (518) 273-3529 W & Sat: 9:30-11:30</p>	<p>My Sister's Closet YWCA, 21 First St. Troy, NY 274-7100</p>
<p>Circles of Mercy— Catherine's Closet 11 Washington St, Rensselaer, NY (518) 462-0899 Mon-Fri: 10am-2pm, Tues: 10am-5pm Especially for babies.</p>	<p>Nassau Resource Ctr. 15 Church St , Nassau, NY (518) 766-9014 M,T,F: 9am-12pm Thursday: 7-8:30pm</p>
<p>The Gathering Place 24 Albany Ave Nassau, NY (518) 766 - 4164 T & Th: 12-7pm, Wed & Fri: 10am-4pm Saturday: 10am-1pm</p>	<p>101 Washington St. Saratoga Springs, NY (518) 587-9826 "Free shopping# W, Th, F 11-2pm</p>
<p>School Supplies Help Mechanicville Area Community Services Center (518) 664-8322</p>	<p>Kimberly's Bargain Shop 44 N. Main Ave. Mechanicville, NY (518) 664-2445</p>
<p>Upper Room Thrift Shop United Methodist Church 101 Milton Ave. Ballston Spa, NY (518) 885-6886 Thrift Store: T 9-12pm</p>	<p>Noah's Attic Thrift Store Christ Episcopal Church 15 W. High St. Ballston Spa, NY (518) 885-1031 Mon. 9:30-1:30pm W & Th 9:30-5pm Fri 9:30-3pm</p>

<p>Second Hand Rose Broad St. Schuylerville, NY (518) 694-4640</p>	<p>The Moreau Comm. Ctr. Clothing Thrift Store 144 Main St. So. Glens Falls, NY (518) 792-6007 M, T, & Th 11:30-2pm</p>
<p>COMMISSION ON ECONOMIC OPPORTUNITY FOR THE GREATER CAPITAL REGION 2331 Fifth Avenue Troy, NY 12180 (518) 272-6012 Administrative</p> <p>Sites CEO NURTURING CENTER 2328 5th Avenue Troy, NY 12180 (518) 272-6012 Administrative</p>	<p>Captain!s Treasures 1714 Route 9 Clifton Park, NY (518) 371-1185</p>

BABY CLOTHING / DIAPERS

<p>BIRTHRIGHT OF ALBANY 586 Central Avenue Albany, NY 12206 (518) 438-2978 Administrative</p>	<p>LIFE SAVER MINISTRIES 16 East Pine Street Gloversville, NY 12078 (518) 725-5777 Administrative (800) 648-4357 Helpline</p>
<p>ALPHA PREGNANCY CARE SCHENECTADY 967 Albany Street Schenectady, NY 12307 (518) 688-2678 FAX</p>	<p>ALPHA PREGNANCY CARE CENTER 518 Clinton Avenue Albany, NY 12206 (518) 462-2188 Administrative</p>

UNDESIGNATED TEMPORARY FINANCIAL ASSISTANCE

<p>CATHOLIC CHARITIES OF COLUMBIA AND GREENE COUNTIES 431 East Allen Street Hudson, NY 12534 (518) 828-8660 Administrative</p>	<p>CATHOLIC CHARITIES OF MONTGOMERY COUNTY 1 Kimball Street Amsterdam, NY 12010 (518) 842-4202 Service/Intake</p> <p>Catholic Charities of Montgomery County \$250 for individual households. With possibilities to reapply. 518-842-4202</p>
<p>COMMUNITY ACTION OF GREENE COUNTY 53 South Jefferson Avenue Catskill, NY 12414 (518) 943-9205 Administrative</p>	<p>CATHOLIC CHARITIES OF FULTON COUNTY 4 Nicholas Street Johnstown, NY 12095 (518) 762-8313</p>

(518) 943-9211 Emergency – Domestic Violence Hotline	
FAMILY SUPPORTS SERVICES 415 River Street, 2nd Floor Troy, NY 12180 (518) 272-1522 FAX (518) 272-3805 Service/Intake	CATHOLIC CHARITIES OF SCHOHARIE COUNTY 489 W. Main Street Cobleskill, NY 12043 (518) 234-3581
SALVATION ARMY – GLENS FALLS 13-15 Chester Street Glens Falls, NY 12801 (518) 792-5127 Administrative (518) 792-1960 Service/Intake	WASHINGTON COUNTY DEPARTMENT OF PUBLIC SAFETY (518) 747-7520 Service/Intake Services County Offices of Emergency Services

GENERAL FURNITURE PROVISION

CATHOLIC CHARITIES OF THE DIOCESE OF ALBANY 40 North Main Avenue Albany, NY 12203 (518) 453-6650 Administrative	TROY AREA UNITED MINISTRIES 392 Second Street Troy, NY 12180 (518) 274-5920 Ext. 201 Administrative (518) 271-1909 FAX
CIRCLES OF MERCY 11 Washington Street Rensselaer, NY 12144 (518) 462-0899 Administrative (518) 462-2892 FAX	HABITAT FOR HUMANITY OF SCHENECTADY COUNTY, INC. P.O. Box 9043 Schenectady, NY 12309 (518) 395-3412 E-mail: habitat@schenectadyhabitat.org
CATHOLIC CHARITIES OF SCHOHARIE COUNTY 489 W. Main Street Cobleskill, NY 12043 (518) 234-3581	HOME FURNISHINGS PROGRAM 603 State Street Schenectady, NY 12305 (518) 346-2444 Administrative
	SALVATION ARMY – GLENS FALLS 13-15 Chester Street Glens Falls, NY 12801 (518) 792-5127 Administrative (518) 792-1960 Service/Intake

DONATIONS

Cobleskill Donation Center (at Crazy J's)

Heidi Brinkman

258-2944

Clothing and household items

(Both Receives and Gives)

FUNDING

<p>Community Maternity Services of Schoharie Contact Gen Overholt, 518-295-6100 Flood Grants</p>	<p>Catholic Charities of Schoharie County 234-3581 Will give up to \$500.00 per flood victim. To replace items not yet replaced one must: fill out applications, get vendor quote, check made out to vendor.</p>
<p>Community Service Block Grant Program Chryston Jones (202)690-6090 Administered locally by SCCAP. Voucher assistance available up to \$500.00 for those below 125% of poverty line. Must have applied for FEMA. No duplication for FEMA funding.</p>	<p>LOWE’S HOME IMPROVEMENT Lowe’s has several grants and community relief programs. See www.lowescreativeideas.com/social/index.html</p>
<p>Benefit Finder http://www.benefits.gov/</p>	

Storm Aid, Inc.
 P.O. Box 567
 Schenectady NY 12301

Contact: Janice Thompson
 518-372-0035
<http://www.stormaid2011.com/p/how-to-apply.html>
stormaid2011@yahoo.com
<http://www.facebook.com/pages/Storm-Aid-2011/260533030655469?sk=wall>

Mission:
 To have a positive impact for area communities devastated by the aftermath of Hurricane Irene by raising and distributing funds for its victims.

Benefits the following counties affected by the aftermath of Hurricane Irene:

Schoharie County, Greene County, Schenectady County and Montgomery County.

Including the following communities:
 Schoharie, Middleburgh, Blenheim, Esperance, Prattsville, Schenectady Stockade, Rotterdam Junction, Pattersonville and Amsterdam.

Our intent: To help victims devastated by the aftermath of Hurricanes Irene and Lee in our surrounding counties of Greene, Schoharie, Schenectady and Montgomery.

Financial aid for individuals, small business owners and organizations.

Average grant to homeowners: \$500.

Application forms online.

HOUSING

New York State Homes & Community Renewal 1-866-ASK-DHCR (1-866-275-3427) Monday – Friday 9:00 AM to 5:00 PM	New York Housing Search Resource www.nyhousingsearch.gov 877-428-8844 TTD/TTY: 7-1-1
Greene County Rental Assistance 908 Greene County Office Building Cairo, NY 12413-9509 T: (518) 622-2593 Housing@discovergreene.com	Schoharie Service Center – USDA 800-414-1226 Housing Assistance for USDA Rural Development
R.A.R.E. (Rural Area Revitalization Efforts, Inc.) www.rareny.org (518) 827-3166	Schoharie Service Center – USDA 800-414-1226 Housing Assistance for USDA Rural Development

GRANTS FOR REBUILDING

Soroptimist Disaster Grants for Women and Girls

Complete Grant information can be found at these links.

http://www.soroptimist.org/members/program/Program_DisasterGrants.html

<http://www.soroptimist.org/members/program/ProgramDocs/DisasterRelief/DGFAQ.pdf>

BUSINESS GRANTS

THE CATSKILL WATERSHED CORPORATION

PO Box 569

Main Street

Margaretville, NY 12455

<http://www.cwconline.org/>

Is currently offering a Recovery Grant for For-Profit Businesses in addition it offers low interest loans and other programs within its jurisdiction. Please see the website for me details.

WEATHERIZATION

Weatherization Assistance Program

1-866-ASK-DHCR

Up to \$6,000 per applicant is available to households that qualify

COMMUNITY ACTION OF GREENE COUNTY

53 South Jefferson Avenue

Catskill, NY 12414

(518) 943-9205 Administrative

(518) 943-9211

SARATOGA COUNTY ECONOMIC OPPORTUNITY COUNCIL

Weatherization Assistance Program and the Empower NY program

- Saratoga County residents can call
 - 518-587-3158 x17.
- Schenectady County residents can call
 - 518-374-2221

Schoharie County Community Action Program, Inc. (SCCAP)

Weatherization and Energy Services

Carl Jackson, Director

<http://www.sccapinc.org/>

weatherization@sccapinc.org

795 East Main Street Suite 5

Cobleskill, New York 12043-1436

Phone: (518) 234-2568 / 296-8523

Toll Free #: 1-866-849-2402

Fax: 518-234-3507

RETURNING HOME, REBUILDING AND CLEAN UP

Rebuilding Together

National Website: <http://www.rebuildingtogether.org/>

Rebuilding Together Saratoga County

Organization site: <http://www.rtsaratoga.org>

267 Ballard Road, Suite 4

Wilton, New York 12831

Phone: (518) 587-3315

E-mail: rebuildingtogethersaratoga@yahoo.com

Rebuilding Together Dutchess County

Organization site:

<http://www.rebuildingtogetherdutchess.org/>

47 S. Hamilton Street

Poughkeepsie, New York 12601

Phone: 845-454-7310

E-mail: christina@rebuildingtogetherdutchess.org

Schoharie Recover Volunteer Program

518-390-8828

Cleanup, debris removal, demolition, coordinate skilled labor

For general information, contact the NYS Division of Homeland Security and Emergency

<http://www.dhSES.ny.gov/>

or

contact the Center for Disease Control and Prevention at <http://emergency.cdc.gov/disasters/hurricanes/>

Informational brochures are available from the New York Department of Health at:

http://www.health.state.ny.us/environmental/emergency/weather/hurricane/disaster_recovery_centers.htm

and can be obtained at the Disaster Recovery Centers.

Creating a Healthy Home – A Field Guide for Cleanup of Flooded Homes (<http://nchh.org/LinkClick.aspx?fileticket=ANhnOoaHSfy%3D&tabid=311>) is a do-it-yourself booklet that provides easy, step-by-step

instructions on how to handle mold removal in flooded homes before starting to rebuild or renovate. Agencies

working directly with individuals impacted by the floods can also order a shipment of printed booklets to distribute to those needing assistance. Please call the National Center for Healthy Housing (NCHH) at 877.312.3046 for more information.

Inside the Home

Keep children and pets out of the affected area until cleanup has been completed.

Wear rubber boots, rubber gloves, and goggles during cleanup of affected area.

Remove and discard items that cannot be washed and disinfected (such as, mattresses, carpeting, carpet padding, rugs, upholstered furniture, cosmetics, stuffed animals, baby toys, pillows, foam-rubber items, books, wall coverings, and most paper products).

Remove and discard drywall and insulation that has been contaminated with sewage or flood waters.

Thoroughly clean all hard surfaces (such as flooring, concrete, molding, wood and metal furniture, countertops, appliances, sinks, and other plumbing fixtures) with hot water and laundry or dish detergent.

Help the drying process by using fans, air conditioning units, and dehumidifiers.

After completing the cleanup, wash your hands with soap and water. Use water that has been boiled for 1 minute (allow the water to cool before washing your hands).

Or you may use water that has been disinfected for personal hygiene use (solution of ½ teaspoon of household bleach per 1 gallon of water). Let it stand for 30 minutes. If the water is cloudy, use a solution of ¼ teaspoon of household bleach per 1 gallon of water.

Wash all clothes worn during the cleanup in hot water and detergent. These clothes should be washed separately from uncontaminated clothes and linens.

Wash clothes contaminated with flood or sewage water in hot water and detergent. It is recommended that a laundromat be used for washing large quantities of clothes and linens until your onsite waste-water system has been professionally inspected and serviced.

Seek immediate medical attention if you become injured or ill.

Beware of Scams

- Don't become the victim of disaster-related scams.
- Before you begin making repairs to your home make sure that the professional you are about to hire is licensed to do the repair work.
- Ask to see identification before you let anyone who claims to be from a utility company inspect your home.
- Never give your credit card number or financial information to strangers over the phone or on the Internet.
- It is customary not to pay for the entire home improvement project in advance. Pay one-third beforehand, one-third halfway through and one-third upon completion.

The Attorney General's website <http://www.ag.ny.gov> includes tips to protect consumers from scams related to home repair, clean-up services, and tree removal. He's urging individuals who believe they have been scammed to contact his office at 1-800-771-7755.

Tips for Repairing your Home

- The American Red Cross articles on what to do after a flood are available at http://www.redcross.org/www-files/Documents/pdf/Preparedness/file_cont333_lang0_150.pdf or

- En Español – <http://www.redcross.org/images/pdfs/repairingFloodedHomeSp.pdf>
- To report problems with utilities or when utilities need to be shut off or during reconstruction, please refer to the following numbers:

New York State’s Long Term Community Recovery Strategy Grants

For general program information and inquiries contact Peter Walsh NYS Department of State 518-474-6000 for more details. This Request of Applications is open to disaster declared areas and can be submitted by a city, town, or village or county or nonprofit that represents the disaster region. Questions are due by 12/15/2011 For more visit <http://www.dos.ny.gov/communityprojects/rfa-11-cstl-10/index.html>

Transportation Needs

Wheels For Work

COMMUNITY ACTION OF GREENE COUNTY

53 South Jefferson Avenue
 Catskill, NY 12414
 (518) 943-9205 Administrative
 (518) 943-9211

SARATOGA COUNTY ECONOMIC OPPORTUNITY COUNCIL

Saratoga County Residents
 587-3158 EXT 31, to be prescreened for application acceptance.

PERSONAL / GROOMING SUPPLIES

<p>OUR LADY OF FATIMA 1735 Alexander Road PO Box 219 Delanson, NY 12053 (518) 895-2788 Administrative</p>	<p>FIRST UNITED METHODIST CHURCH 603 State Street Schenectady, NY 12305 (518) 374-4403 Administrative</p>
<p>LIGHTHOUSE FOOD PANTRY 2739 Hamburg Street Schenectady, NY 123 035 (518) 355-2277 Administrative</p>	<p>FIRST BAPTIST SOUP KITCHEN 82 3rd Street Troy, NY 12180 (518) 273-8561 Administrative</p>

GENERAL ASSISTANCE (INDIVIDUAL, HOME, OR BUSINESS)

<p>Schoharie Recovery www.schoharierecovery.org 518-390-8826 518-390-8828 518-390-2811</p> <p>Fields of Grace Outreach 827-5344 Work tools, cleaning supplies, some volunteers county wide, sheetrock and like-supplies</p>	<p>River of Jubilee Church Gail Adamoschek 518-322-1427 Coordinates works crews, provides food, and clothing</p> <p>MyBenefits https://www.mybenefits.ny.gov/ Is operated by New York State to help individuals get the needed assistance (usually health and human</p>
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	services) that they qualify for.
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HOME APPLIANCES (FURNACES, REFRIGERATES, WASHERS / DRYERS, ETC.)
Schoharie County Community Action Program, Inc. (SCCAP)

www.sccapinc.org
admin@sccapinc.org
795 East Main Street Suite 5
Cobleskill, New York 12043-1436
Phone: (518) 234-2568 / 296-8523
Toll Free #: 1-866-849-2402
Fax: 234-3507

New York State Energy Research and Development Authority (NYSERDA) Household Appliance Grant Program.

The purpose of this program is to help New Yorkers cover the costs of replacing vital household appliances, such as refrigerators, boilers washing machines and furnaces, damaged by the recent flooding.

Grants will be a fixed amount for different appliances and could cover up to 100 percent of the costs of a purchase. If the cost of the appliance exceeds the cap, the program will pay a portion of the total costs up to the cap.

Additional Information:

Purchases of appliances and equipment, with the exception of dehumidifiers, must be for replacement purposes only and purchases covered by insurance or FEMA are not eligible.

Grants will be for ENERGY STAR® qualified appliances and equipment. In product categories for which there are no ENERGY STAR Criteria, the higher efficiency (HE) units will be eligible.

A list of eligible equipment and appliances and rebate levels is as follow:

- Refrigerators (ENERGY STAR) – \$350
- Clothes Washers (ENERGY STAR) – \$250
- Clothes Dryers w/Moisture Sensor (HE) – \$250
- Dehumidifiers (ENERGY STAR) – \$100
- Furnace (ENERGY STAR) – \$2,000
- Boiler (ENERGY STAR) – \$2,500
- Hot Water Heater Tanks (electric-HE; gas – ENERGY STAR) – \$400

Eligibility:

- Individuals or families who experienced damage from either Hurricane Irene and/or Tropical Storm Lee in disaster declared counties.
- All grants will be awarded on a first-come, first-served basis for completed applications, which will be available beginning Monday, September 19 at www.NYSApplianceRebates.com or by calling 1-877-NY-SMART (877-697-6278).

ENVIRONMENTAL REBUILDING PROJECTS

Schoharie Co Soil and Water Conservation
Steve Hoerz
518-295-8811

stream bank stabilization, assistance with DEC permits

VARIOUS HUMAN SERVICE NEEDS

Schoharie County Community Action Program, Inc. (SCCAP)

www.sccapinc.org
 admin@sccapinc.org
 795 East Main Street Suite 5
 Cobleskill, New York 12043-1436
 Phone: (518) 234-2568 / 296-8523
 Toll Free #: 1-866-849-2402
 Fax: 234-3507

Disaster Case Management

Family & Children’s Service of the Capital Region

650 Warren Street, Albany, NY 12208
 Phone: 518-462-6531 Fax: 518-462-0393

The mission of Disaster Case Management is to improve the individual and family outcomes for survivors following an event that has been declared a Major Disaster by the President, where Individual assistance (IA) has been authorized and the state’s request for case management services has been approved by FEMA. Family and Children’s Service of the Capital Region in partnership with Catholic Charities of the Diocese of Albany is offering case management services to survivors in the following counties: Delaware, Greene, Montgomery, Saratoga, Schenectady and Schoharie. For more information please call or email: dcm@fcscr.org

<p>Montgomery, Saratoga & Schenectady Counties</p> <ul style="list-style-type: none"> • Monday- Friday • 8:00 am – 5:30 pm • After Hours & Saturday by Appointment • Walk-ins welcome <p>Catholic Charities Schenectady – Aging Services Office 1473 Erie Blvd. Schenectady NY 12305 Contact:</p> <ul style="list-style-type: none"> • 571-447-6633 <p>or</p> <ul style="list-style-type: none"> • 571-393-5775 • dcm@fcscr.org 	<p>Schoharie County</p> <ul style="list-style-type: none"> • Monday-Friday • 8:30 am – 5:00 pm • Appointments • Walk-ins welcome <p>St. Vincent de Paul Church Hall 138 Washington Ave. Cobleskill, NY 12043 Contact:</p> <ul style="list-style-type: none"> • 571-447-3728 • dcm@fcscr.org 	<p>Delaware & Greene Counties</p> <ul style="list-style-type: none"> • Monday-Friday • 8:30 am – 5:00 pm • Or by Appointment <p>Contact:</p> <ul style="list-style-type: none"> • 571-388-7378 • dcm@fcscr.org
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V. HOTLINE NUMBERS

NYS Dept. Of Health – Vital Records	866-881-2809	
NYS Dept.of Financial Resources	877-226-5697	Complaints / inquires about banking and mortgages
National Flood Insurance Program – NFIP	888-379-9531	
Housing and Urban Development (HUD)	202-708-0477	Public Housing
Department of Financial Services Disaster Hotline	1-800-339-1759	Hours of Operation Monday through Friday: 8am to 8pm Saturday and Sunday: 9am to 4pm Please call for Hurricane Irene & Tropical Storm Lee Disaster related issues only
Henry Schein, Inc Disaster Hotline	1-800-999-9729	Hours of Operation 7 am- 7pm ET Open for dentists, physicians, and veterinarians who experience operational, logistical, or financial issues as a result of Hurricane/Tropical Storm Irene
Legal Aid Society	(518) 462-6765	
NYS Div. of Human Rights	(518) 474-2705	
The Legal Project	(518) 435-1770	
Adult Learning Center	(518) 475-6540	
Consumer Advocate	1-800-642-4272	Ask for the advocate for your county

VI. APPENDIX

Local Departments of Social Services for affected counties

http://www.health.ny.gov/health_care/medicaid/ldss.htm

<p>Albany County Albany County DSS 162 Washington Avenue Albany, New York 12210 (518) 447-7492</p>	<p>Columbia County Columbia County DSS 25 Railroad Avenue PO Box 458 Hudson, New York 12534 (518) 828-9411 (518) 828-9412</p>	<p>Delaware County Delaware County DSS 111 Main Street Delhi, New York 13753 (607) 832-5300</p>
<p>Fulton County Fulton County DSS 4 Daisy Lane PO Box 549 Johnstown, New York 12095 (518) 736-5600</p>	<p>Greene County Greene County DSS 411 Main Street PO Box 528 Catskill, New York 12414-1716 (518) 943-3200</p>	<p>Hamilton County Hamilton County DSS PO Box 725 White Birch Lane Indian Lake, New York 12842-0725 (518) 648-6131</p>
<p>Montgomery County Montgomery County DSS County Office Building PO Box 745 Fonda, New York 12068 (518) 853-4646</p>	<p>Rensselaer County Rensselaer County DSS 1801 6th Avenue Troy, New York 12180 (518) 270-3928</p>	<p>Saratoga County Saratoga County DSS 152 West High Street Ballston Spa, New York 12020 (518) 884-4148</p>
<p>Schenectady County Schenectady County DSS 797 Broadway Schenectady, New York 12305 (518) 388-4470</p>	<p>Schoharie County Schoharie County DSS County Office Building PO Box 687 Schoharie, New York 12157 (518) 295-8334</p>	<p>Warren County Warren County DSS Municipal Center Annex 1340 State Route 9 Lake George, New York 12845-9803 (518) 761-6321</p>
<p>Washington County Washington County DSS Municipal Building 383 Broadway Fort Edward, New York 12828 (518) 746-2300</p>		

DEPARTMENT OF AGING

New York State Senior Citizen's Help Line: 1-800-342-9871

<http://www.aging.ny.gov/NYSOFA/LocalOffices.cfm>

<p>Albany County Department for Aging Judy Glassanos, Commissioner 162 Washington Ave Albany, NY 12210 (518) 447-7177 FAX: (518) 447-7188</p>	<p>Columbia County Office for the Aging Kary Jablonka, Administrator 325 Columbia Street Hudson, NY 12534 (518) 828-4258 FAX: (518) 822-0010</p>	<p>Delaware County Office for the Aging Wayne Shepard, Director 6 Court Street Delhi, NY 13753-1066 (607) 746-6333 FAX: (607) 746-6227</p>
<p>Fulton County Office for Aging Andrea Fettinger, Director 19 N. William Street Johnstown, NY 12095-2534 (518) 736-5650 FAX: (518) 762-0698</p>	<p>Greene County Department for the Aging Therese McGee Ward, Executive Director 411 Main Street Catskill, NY 12414 (518) 719-3555 FAX: (518) 719-3798</p>	<p>Montgomery County Office for the Aging, Inc. Kimberly Denis, Executive Director 135 Guy Park Avenue Amsterdam, New York 12010 (518)843-2300 Ext. 223 FAX: (518)843-7478</p>
<p>Hamilton County ** see Warren/Hamilton</p>	<p>Rensselaer County Unified Family Services Carol Rosbozom, Director Department for the Aging 1600 Seventh Avenue Troy, NY 12180-3798 (518) 270-2730 FAX: (518) 270-2737</p>	<p>Saratoga County Office for the Aging Sandra Cross, Director 152 West High Street Ballston Spa, NY 12020-3528 (518) 884-4100 FAX: (518) 884-4104</p>
<p>Schenectady County Department of Senior & Long Term Care Services Yvette Gebell, Manager 107 Nott Terrace, Suite 202 Schaffer Heights Schenectady, NY 12308-3170 (518) 382-8481 FAX: (518) 382-0194</p>	<p>Schoharie County Office for the Aging Nancy Dingee, Director 113 Park Place, Suite 3 Schoharie, NY 12157 (518) 295-2001 FAX: (518) 295-2015</p>	<p>Warren/Hamilton Counties Offices for the Aging Christie Sabo, Director 1340 State Route 9 Lake George, NY 12845 518-761-6347</p>
<p>Washington County CARES Claire Murphy, Director Office for Aging and Disability Resources 383 Broadway Fort Edward, NY 12828 (518) 746-2420 FAX: (518) 746-2418</p>		

CORNELL UNIVERSITY COOPERATIVE EXTENSION

<p>Albany County William Rice Jr. Ext. Ctr. 24 Martin Rd, PO Box 497 Voorheesville, NY 12186 Phone: 518-765-3500 Fax: 518-765-2490 Executive Director: Lisa Godlewski albanymailbox@cornell.edu http://cce.cornell.edu/albany</p>	<p>Columbia County 479 Route 66 Hudson, NY 12534 Phone: 518-828-3346 Fax: 518-828-3069 Executive Director: Andrew Turner columbiailbox@cornell.edu http://cce.cornell.edu/columbia</p>	<p>Delaware County 34570 State Hwy 10 Suite 2 PO Box 184 Hamden, NY 13782 Phone: 607-865-6531 Fax: 607-865-6532 Executive Director: J Darling delawaremailbox@cornell.edu http://cce.cornell.edu/delaware</p>
<p>Fulton/Montgomery County 50 East Main Street Canajoharie, NY 13317 Phone: 518-673-5525 Fax: 518-673-5594 Executive Director: Marilyn Smith fultonmontgomerymailbox@cornell.edu http://cce.cornell.edu/fulton_montgomery</p>	<p>Greene County Agroforestry Resource Center 6055 Route 23 Acra, NY 12405 Phone: 518-622-9820 Fax: 518-622-0115 Executive Director: Andrew Turner greenemailbox@cornell.edu http://cce.cornell.edu/greene</p>	<p>Hamilton County 1722 State Rt. 8, P.O. Box 7 Room 20, Piseco Common School Piseco, NY 12139 Phone: 518-548-6191 Fax: 518-548-7803 Executive Director: Nancy Welch hamiltonmailbox@cornell.edu http://cce.cornell.edu/hamilton</p>
<p>Rensselaer County 61 State Street Troy, NY 12180 Phone: 518.272.4210 Fax: 518.272.1648 Executive Director: David Hawley rensseilaermailbox@cornell.edu http://cce.cornell.edu/rensselaer</p>	<p>Saratoga County 50 West High Street Ballston Spa, NY 12020 Phone: 518-885-8995 Fax: 518-885-9078 Executive Director: William Schward saratogailbox@cornell.edu http://cce.cornell.edu/saratoga</p>	<p>Schenectady County 107 Nott Terrace Suite 301 Schenectady, NY 12308-3170 Phone: 518-372-1622 Fax: 518-372-8703 Executive Director: Christopher Logue schenectadymailbox@cornell.edu http://cce.cornell.edu/schenectady</p>
<p>Schoharie County 173 South Grand Street Cobleskill, NY 12043 Phone: 518.234.4303 Fax: 518.234.4305 Executive Director: Don Smyers schohariemailbox@cornell.edu http://cce.cornell.edu/schoharie</p>	<p>Warren County 377 Schroon River Rd. Warrensburg, NY 12885 Phone: 518-623-3291 Fax: 518-668-4912 Executive Director: James Seeley warrenmailbox@cornell.edu http://cce.cornell.edu/warren</p>	<p>Washington 415 Lower Main Street Hudson Falls, NY 12839 Phone: 518-746-2560 Fax: 518-746-2419 Executive Director: Brian Gilchrist washingtonmailbox@cornell.edu http://cce.cornell.edu/washington</p>
<p>New York State Extension Disaster Education Network (NY EDEN) eden.cce.cornell.edu emergencypreparedness.cce.cornell.edu</p>		
<p>New York State Cornell University Cooperative Extension www.cce.cornell.edu</p>		

HABITAT FOR HUMANITY

<http://www.habitat.org/>

RESTORES

<p>Capital District Habitat for Humanity ReStore http://www.capitaldistricthabitat.org/restore/ 454 N Pearl St Albany, NY 12204 Phone: (518) 275-6638 Fax: (518) 427-9826 restore@capitaldistricthabitat.org</p>	<p>Columbia County Habitat for Humanity ReStore http://www.columbiacountyhabitat.org/ 829 Route 66 Hudson, NY 12534 Phone: (518) 828-0892 restore@columbiacountyhabitat.org</p>
<p>Habitat for Humanity of Schenectady County ReStore http://www.schenectadyhabitat.org/restore 115 N Broadway Schenectady, NY 12305 Phone: (518) 395-3412 restore@schenectadyhabitat.org</p>	<p>Habitat for Humanity of Greater Newburgh http://www.habitatnewburgh.org/pp-gen/restore.htm 125 Washington St Newburgh, NY 12550 Phone: (845) 568-6035 Fax: (845) 568-5632</p>

HABITAT FOR HUMANITY CHAPTERS

<p>Capital District Habitat for Humanity 454 N Pearl St Albany, NY 12204-1511 Phone: (518) 462-2993 Fax: (518) 427-9826 http://www.capitaldistricthabitat.org/</p>	<p>Habitat for Humanity of Montgomery County NY 135 Guy Park Ave Amsterdam, NY 12010 Phone: (518) 842-2869</p>
<p>Habitat for Humanity of Schoharie County PO Box 504 Cobleskill, NY 12043-0504 Phone: (518) 296-8677 http://www.schohariehabitat.org/</p>	<p>Habitat for Humanity of Dutchess County PO Box 70 Fishkill, NY 12524-0070 Phone: (845) 475-9336 Fax: (845) 226-7639 http://www.habitatofdutchess.org/</p>
<p>Habitat for Humanity of Fulton County PO Box 1231 Gloversville, NY 12078-0010 Phone: (518) 773-4912 http://www.Habitat for Humanityfc.com/</p>	<p>Habitat for Humanity of Greater Newburgh 125 Washington St Newburgh, NY 12550 Phone: (845) 568-6035 Fax: (845) 568-5632 http://www.habitatnewburgh.org/</p>
<p>Glens Falls Area Habitat for Humanity PO Box 4206 Queensbury, NY 12804-0206 Phone: (518) 793-7484 http://www.glensfallshabitat.org/</p>	<p>Habitat for Humanity of Schenectady County 115 N Broadway Schenectady, NY 12305 Phone: (518) 395-3412 http://www.schenectadyhabitat.org/</p>

	Flood Recovery Information: http://www.schenectadyhabitat.org/building/current-projects/2011-2012-flood-relief
Habitat for Humanity Delaware County, NY PO Box 2114 Sidney, NY 13838 Phone: (607) 865-4390 Fax: (607) 865-4390	Habitat for Humanity of Rensselaer County, Inc 35 State St Troy, NY 12180 Phone: (518) 273-6224 http://www.rensshhab.org/

Campus Chapters

Please see the below website for campus locations.

<http://www.habitat.org/cd/youthprograms/chapterlist.aspx>

MOLD

Para informacion en Espanol, favor visitar el sitio de internet
<http://www.bt.cdc.gov/disasters/mold/es/moldprotection.asp>

Mold in a damaged home can create serious health problems for residents following severe storms and flooding FEMA officials warn.

Mold flourishes in moist environments in water-damaged homes. It often appears as a fuzzy growth or a discoloration of surfaces, and may be accompanied by a musty, earthy odor or a foul stench. Residents are advised to use care when cleaning up the mold.

If there are signs of mold growth in your home before you do anything about it you must decide who is best equipped to do the clean-up. This depends on a number of factors.

One consideration is the size of the mold problem. If the moldy area is less than about 10 square feet (roughly, less than a 3 ft. by 3 ft. patch), in most cases, you can handle the job yourself, following the guidelines below. If there has been a lot of water damage, and/or mold growth covers more than 10 square feet you may want to consult with a professional cleaning service. Who should do the cleanup depends on a number of factors.

If you choose to hire a contractor (or other professional service provider) to do the cleanup, make sure the contractor has experience cleaning up mold. Check references and ask the contractor to follow the recommendations in EPA's "Mold Remediation in Schools and Commercial Buildings" (http://www.epa.gov/mold/mold_remediation.html), the guidelines of the American Conference of Governmental Industrial Hygienists (ACGIH), or other guidelines from professional or government organizations.

If you suspect that the heating/ventilation/air conditioning (HVAC) system may be contaminated with mold (it is part of an identified moisture problem, for instance, or there is mold near the intake to the system), consult EPA's guide "Should You Have the Air Ducts in Your Home Cleaned?" (<http://epa.gov/iaq/pubs/airduct.html>) before taking further action. Do not run the HVAC system if you know or suspect that it is contaminated with mold – it could spread mold throughout the building.

If the water and/or mold damage was caused by sewage or other contaminated water, please call in a professional who has experience cleaning and fixing buildings damaged by contaminated water.

HAZARDS OF MOLD INFESTATION

Do not spend time in houses with mold. Nasal stuffiness, throat irritation, coughing or wheezing, eye irritation, or, in some cases, skin irritation may occur.

People with mold allergies may have more severe reactions. Immune-compromised people and people with chronic lung illnesses, such as obstructive lung disease, may get serious infections in their lungs when they are exposed to mold. These people should stay away from areas that are likely to have mold.

Tips and Techniques to Remove Mold

The tips and techniques presented in this section will help you clean up your mold problem. Professional cleaners may use methods not covered in this publication. Please note that mold may cause staining and cosmetic damage. It may not be possible to clean an item so that its original appearance is restored.

Before you begin

Use fans at open windows or doors to dry a flooded residence, but be sure they blow outward, not inward, to avoid spreading the mold. Accelerate the drying process by using a dehumidifier to extract moisture from the air and the contents of your home. Do not use an air conditioning system until it has been checked by a professional. Using a system contaminated by mold will spread the mold throughout the house. Instead, open windows and doors to provide fresh air.

Discard porous materials such as carpet, mattresses, upholstered furniture insulation and ceiling tiles which are infected by mold. Wallboard, drywall and particle board are also porous and should be discarded. Workers should wear masks, protective eye wear and non-porous gloves while handling anything that is suspected of containing mold.

Immediate actions you can take to remove mold:

- Clean the area to remove, as much as possible, the mold and the material on which it is growing
- Clean with a non-ammonia detergent in hot water
- Scrub the entire area affected by the moisture
- Use a stiff brush or cleaning pad on block walls or uneven surfaces
- Rinse the area with clean water
- Thoroughly dry the area as quickly as possible
- Repeat cleaning as necessary to remove mold
- Disinfect with a 10% bleach solution (1 cup of bleach to 1 gallon of water), by applying a thin coat of bleach solution to the entire area, ensuring that the entire area is cleaned, not just the area where the moisture problem occurred. Use a sprayer or a sponge to apply the solution liberally, but avoid excessive amounts of runoff or standing pools
- Allow the area to dry naturally. Drying time is important for the disinfectant to be effective at killing mold and bacteria

Further Advice

- Never mix bleach and ammonia. The fumes are toxic!
- Do not paint or caulk moldy surfaces. Clean up the mold and dry the surfaces before painting. Paint applied over moldy surfaces is likely to peel.
- If you are unsure about how to clean an item, or if the item is expensive or of sentimental value, you may wish to consult a specialist.
 - Specialists in furniture repair, restoration, painting, art restoration and conservation, carpet and rug cleaning, water damage, and fire or water restoration are commonly listed in phone books.
 - Be sure to ask for and check references.
 - Look for specialists who are affiliated with professional organizations.

- Learn more about mold clean-up, and prevention here.
[<http://www.bt.cdc.gov/disasters/mold/protect.asp>]